

Qoncier Notice of Privacy Practices (HIPAA)

Effective Date: September 22, 2025

Qoncier, Inc. (“Qoncier,” “we,” “our,” or “us”) is committed to protecting your health information. This Notice of Privacy Practices describes how we may use and disclose your protected health information (PHI) and your rights under the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

1. Our Responsibilities

- We are required by law to protect the privacy and security of your PHI.
- We must provide you with this Notice and follow the practices described here.
- We will notify you in the event of a breach of your unsecured PHI.

2. How We May Use and Disclose PHI

We may use or share your PHI in the following ways:

- **For Treatment:** To help coordinate or manage your care with healthcare providers, trainers, or caregivers you authorize.
- **For Payment:** If applicable, to process payments for services provided through Qoncier.
- **For Healthcare Operations:** To improve Qoncier’s platform, ensure compliance, and support administrative functions.
- **As Required by Law:** To comply with federal or state regulations, public health reporting, or legal proceedings.
- **With Your Authorization:** For any other purpose not listed above, we will obtain your explicit permission before using or disclosing your PHI.

3. Your Rights Regarding PHI

You have the right to:

- **Access:** Request a copy of your PHI in electronic or paper format.
- **Amend:** Ask us to correct PHI you believe is inaccurate or incomplete.
- **Restrictions:** Request limits on certain uses or disclosures.

- **Confidential Communications:** Ask us to communicate with you by alternative means (e.g., secure email).
- **Accounting of Disclosures:** Request a list of certain disclosures of your PHI.
- **Revoke Authorization:** Withdraw your permission for us to use/disclose PHI at any time.

Requests can be made by contacting our Privacy Officer (see Section 7).

4. Your Choices

You may decide how much PHI to share with professionals or caregivers through Qoncier. Permissions can be granted, limited, or revoked directly within the app.

5. Data Security

We protect PHI through:

- HIPAA-compliant hosting (AWS HIPAA BAA in place).
- End-to-end encryption (TLS in transit, AES-256 at rest).
- Role-based access controls.
- Continuous monitoring and audit logging.

6. Changes to This Notice

We may update this Notice from time to time. Material changes will be shared through the app or by email before taking effect.

7. Contact Us

If you have questions, requests, or complaints about this Notice, contact:

Qoncier Privacy Officer

Qoncier, Inc., an Illinois S-Corporation

Email: support@qoncier.com

Address: 1130 S. Canal Street, Suite 1235 • Chicago, IL 60607